

2016 Brazoria County Purchasing External Customer Survey

Return completed form to emorgan@brazoria-county.com or fax to 979-864-1034.

Please answer the following questions utilizing the following scale:

1=Strongly Disagree 2=Disagree 3=Neutral 4=Agree 5=Strongly Agree

Question 1	Level of professionalism and ethical values demonstrated by purchasing staff.	1 2 3 4 5
Question 2	Courtesy and responsiveness of the Purchasing staff to questions and requests for information	1 2 3 4 5
Question 3	Accuracy and thoroughness of purchasing documents such as Bids, RFP's, specifications and purchase orders.	1 2 3 4 5
Question 4	Quality and ease of using the Purchasing web page on Brazoria County website. Suggestions for improvement:	1 2 3 4 5
Question 5	Ease of setting up sales calls and/or meetings with Purchasing staff	1 2 3 4 5
Question 6	Responsiveness in answering questions and returning phone calls or emails.	1 2 3 4 5
Question 7	Ease of receiving bid documents via webpage, ftp site or in person.	1 2 3 4 5
Question 8	How do you rate the method and timeliness of receiving purchase orders?	1 2 3 4 5
Question 9	Overall satisfaction with doing business with Brazoria County Purchasing Department. Comments:	1 2 3 4 5
Question 10	Please list any comments, concerns and/or suggestions:	